



SYMBIOSIS INSTITUTE OF TELECOM MANAGEMENT

Symbiosis International (Deemed University)

(Established under Section 3 of the UGC Act, 1956)

Re-accredited by NAAC with 'A' grade (3.58/4) | Awarded Category - I by UGC

Founder: Prof. Dr. S. B. Mujumdar, M. Sc., Ph. D.

Name of the Institute:
Symbiosis Institute of Telecom Management

Name of the Program:
Master of Business Administration (Telecom Management)

Students Feedback for design and review of syllabus

Academic Year: 2016-2017

The feedback of Passing out batch is taken on annual basis for all semesters together. The students were given a simple feedback form to fill which had a few Likert-scale based Questions as well as qualitative feedback is sought. Based on the students' feedback feasibility, the suggestions are incorporated. Due action was taken on suggestions

No. of Respondents: 132 out of 137 Batch :15-17

Sr No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Depth of the course contents	35	67	29	1	0
2	Extent of coverage of courses	29	71	28	4	
3	Applicability / relevance to real life situations	22	64	33	13	0
4	Learning value (in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives)	32	63	33	4	0
5	Clarity and relevance of textual reading / Reference / Course material	35	55	38	4	0
6	Relevance of additional source material (Library)	38	54	32	8	0
7	Extent of effort required by students	31	68	31	2	0
8	Overall rating	34	73	22	3	0

Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	Industrial visit should be done	It was decided to conduct industrial visit
2	Request for adding Value added programmes	It was decided to include VAPs in subsequent years.

Abhijit Chirputkar
Director SIDTM



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Name of the Institute: Symbiosis Institute of Telecom Management		
Name of the Program: Master of Business Administration (Telecom Management)		
Teachers Feedback for design and review of syllabus		
Academic Year: 2016-2017		
Feed-back was obtained from Teachers (Full time as well as visiting) during various meetings .email exchanges and telephonic conversation .Appropriate actions were taken to ensure students can meet the continuously changing requirements of Digital and Telecom Industry		
No. of Respondents: 10		
Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	More industry relevant courses should be included in Value added programmes	Multiple VAPs introduced in subsequent year
2	We should introduce Analytics as specialisation	Analytics specialisation was designed and introduced


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Deputy Director SIDTM



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Name of the Institute: Symbiosis Institute of Telecom Management															
Name of the Program: Master of Business Administration (Telecom Management)															
Alumni /industry Feedback for design and review of syllabus															
Academic Year: 2016-2017															
Feed-back was obtained from Alumni and industry experts during various meetings .email exchanges and telephonic conversation and was compiled and relevant feedback included. Action was taken on suggestions.															
No. of Respondents: 2															
<table border="1"> <thead> <tr> <th>Sr No</th> <th>Respondents</th> <th>Batch/company</th> <th>Suggestion/Recommendation</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Vishal Jain</td> <td>1999-2001</td> <td>Industry expert s should be called for Guest Lectures</td> </tr> <tr> <td>2</td> <td>Indraneel Das</td> <td>VP Ericsson</td> <td>Digital Transformation should be introduced as a course</td> </tr> </tbody> </table>				Sr No	Respondents	Batch/company	Suggestion/Recommendation	1	Vishal Jain	1999-2001	Industry expert s should be called for Guest Lectures	2	Indraneel Das	VP Ericsson	Digital Transformation should be introduced as a course
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1	Vishal Jain	1999-2001	Industry expert s should be called for Guest Lectures												
2	Indraneel Das	VP Ericsson	Digital Transformation should be introduced as a course												

Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	Industry expert s should be called for Guest Lectures	Experts are being consistently called for guest lectures
2	Digital Transformation should be introduced as a course	The Course has been introduced.

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Name of the Institute: Symbiosis Institute of Telecom Management			
Name of the Program: Master of Business Administration (Telecom Management)			
Employer Feedback for design and review of syllabus			
Academic Year: 2016-2017			
Feedback was obtained from employer in informal mode through emails ,telephone conversations and was compiled			
No. of Respondents: 2			
Sr No	Respondent	Company	Feedback
1	Gautam Karmakar	Chief Service officer Airtel	Lectures on Digital Business Transformation should be arranged
2	Umar Ali	Director Telecom Media & Technology ATOS	Communication Skills of students should improve

Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	Lectures on Digital Business Transformation should be arranged	Lectures were arranged
2	Communication Skills of students should improve	Communication faculty was requested to include relevant topics.

Abhijit Chirputkar
Director SIDTM