



SYMBIOSIS INSTITUTE OF TELECOM MANAGEMENT

Symbiosis International (Deemed University)

(Established under Section 3 of the UGC Act, 1956)

Re-accredited by NAAC with 'A' grade (3.58/4) | Awarded Category - I by UGC

Founder: Prof. Dr. S. B. Mujumdar, M. Sc., Ph. D.

Name of the Institute:
Symbiosis Institute of Telecom Management

Name of the Program:
Master of Business Administration (Telecom Management)

Students Feedback for design and review of syllabus

Academic Year: 2017-2018
The feedback of Passing out batch is taken on annual basis for all semesters together. The students were given a simple feedback form to fill which had a few Likert-scale based Questions as well as qualitative feedback is sought. Based on the students' feedback feasibility, the suggestions are incorporated. Due action was taken on suggestions

No. of Respondents: 130 out of 137 Batch :16-18

Sr No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Depth of the course contents	27	74	23	6	0
2	Extent of coverage of courses	30	67	28	5	
3	Applicability / relevance to real life situations	27	49	47	7	0
4	Learning value (in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives)	27	64	35	4	0
5	Clarity and relevance of textual reading / Reference / Course material	30	64	34	2	0
6	Relevance of additional source material (Library)	31	64	27	8	0
7	Extent of effort required by students	31	68	28	3	0
8	Overall rating	32	62	36	0	0

Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	Subjects based on Business Intelligence should be taken in depth	It was decided that a new specialisation should be started in Analytics
2	Extempore should be included in Business Communication	Faculty has been requested to include extempore in Business communication course

Abhijit Chirputkar
Director SIDTM



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Name of the Institute: Symbiosis Institute of Telecom Management		
Name of the Program: Master of Business Administration (Telecom Management)		
Teachers Feedback for design and review of syllabus		
Academic Year: 2017-2018		
Feed-back was obtained from Teachers (Full time as well as visiting) during various meetings ,email exchanges and telephonic conversation .Appropriate actions were taken to ensure students can meet the continuously changing requirements of Digital and Telecom Industry		
No. of Respondents: 9		
Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	We should encourage Entrepreneurship related activities as a part of entrepreneurship course	We plan to introduce our students to Symbiosis Centre for Entrepreneurship & Innovation
2	Inputs on Advanced Excel should be given	Advanced Excel Course was included in curriculum

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Deputy Director SIDTM



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Name of the Institute: Symbiosis Institute of Telecom Management			
Name of the Program: Master of Business Administration (Telecom Management)			
Alumni /industry Feedback for design and review of syllabus			
Academic Year: 2017-2018			
Feed-back was obtained from Alumni and industry experts during various meetings, email exchanges and telephonic conversation and was compiled and relevant feedback included. Action was taken on suggestions			
No. of Respondents: 2			
Sr No	Respondents	Batch/Company	Suggestion/Recommendation
1	Anshuman Sen	Semat Pvt. Ltd.	Marketing automation tools should be used.
2	Satish Patil	Crysagi Systems Pvt Ltd	R Programming Should be included in Analytics Specialisation

Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	Marketing automation tools should be used.	A VAP on MARKETO was conducted
2	R Programming Should be included in Analytics Specialisation	Subject was Included in Curriculum

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Name of the Institute: Symbiosis Institute of Telecom Management			
Name of the Program: Master of Business Administration (Telecom Management)			
Employer Feedback for design and review of syllabus			
Academic Year: 2017-2018			
Feedback was obtained from employer in informal mode through emails telephone conversations And was compiled			
No. of Respondents: 2			
Sr No	Respondent	Company	Feedback
1	Satish Patil	Crysagi Systems Pvt Ltd	Content from Data Security Council of India Should be included in curriculum
2	Pallab Saha	Chief Architect The Open Group	We should explore the inclusion of TOGAF (Enterprise Architecture)

Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	Content from Data Security Council of India Should be included in curriculum	A VAP on General Data Protection Regulation was conducted
2	We should explore the inclusion of TOGAF (Enterprise Architecture)	A VAP on TOGAF was conducted by Dr. Pramod Damle

Abhijit Chirputkar
Director SIDTM