



SYMBIOSIS INSTITUTE OF TELECOM MANAGEMENT

Symbiosis International (Deemed University)

(Established under Section 3 of the UGC Act, 1956)

Re-accredited by NAAC with 'A' grade (3.58/4) | Awarded Category - I by UGC

Founder: Prof. Dr. S. B. Mujumdar, M. Sc., Ph. D.

Name of the Institute:
Symbiosis Institute of Telecom Management

Name of the Program:
Master of Business Administration (Telecom Management)

Students Feedback for design and review of syllabus

Academic Year: 2018-2019

The feedback of Passing out batch is taken on annual basis for all semesters together. The students were given a simple feedback form to fill which had a few Likert-scale based Questions as well as qualitative feedback is sought. Based on the students' feedback feasibility, the suggestions are incorporated. Due action was taken on suggestions

No. of Respondents: 145 out of 154 Batch :17-19

Sr No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Depth of the course contents	47	80	18	0	0
2	Extent of coverage of courses	45	72	27	1	
3	Applicability / relevance to real life situations	42	54	47	2	0
4	Learning value (in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives)	47	66	31	1	0
5	Clarity and relevance of textual reading / Reference / Course material	41	67	33	4	0
6	Relevance of additional source material (Library)	52	59	28	6	0
7	Extent of effort required by students	44	71	28	2	0
8	Overall rating	41	76	25	3	0

Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	More case studies should be taken	Case studies were included as part of curriculum
2	Industry relevant certifications should be given	VAP Courses were introduced in the syllabus

Abhijit Chirputkar
Director SIDTM



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Name of the Institute: Symbiosis Institute of Telecom Management		
Name of the Program: Master of Business Administration (Telecom Management)		
Teachers Feedback for design and review of syllabus		
Academic Year: 2018-2019		
Feed-back was obtained from Teachers (Full time as well as visiting) during various meetings .email exchanges and telephonic conversation .Appropriate actions were taken to ensure students can meet the continuously changing requirements of Digital and Telecom Industry		
No. of Respondents: 11		
Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	Course on Pre-Sales should be included	Course was introduced in the curriculum
2	Cloud based solutions architecting should be included in the curriculum	Course on Amazon Web Services was included in the curriculum
 Abhijit Chirputkar Deputy Director SIDTM		



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Name of the Institute: Symbiosis Institute of Telecom Management			
Name of the Program: Master of Business Administration (Digital & Telecom Management)			
Alumni /Industry Feedback for design and review of syllabus			
Academic Year: 2018-2019			
Feed-back was obtained from Alumni and industry experts during various meetings .email exchanges and telephonic conversation and was compiled and relevant feedback included. Action was taken on suggestions			
No. of Respondents: 2			
Sr No	Respondents	Batch/Company	Suggestion/Recommendation
1	R Venkateshwaran	Persistent Systems	TNM and COTN should be removed from the syllabus
2	Harshal Pendse	Google India	AI and ML should be introduced in the Curriculum

Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	TNM and COTN should be removed from the syllabus	Removal of TNM and COTN is under Review
2	AI and ML should be introduced in the Curriculum	AI ML Course has been designed and included in catalogue and will be included in the curriculum in the coming year.

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Name of the Institute: Symbiosis Institute of Telecom Management			
Name of the Program: Master of Business Administration (Telecom Management)			
Employer Feedback for design and review of syllabus			
Academic Year: 2018-2019			
Feedback was obtained from employer in informal mode through emails telephone conversations And was compiled			
No. of Respondents: 2			
Sr No	Respondent	Company	Feedback
1	Vishal Jain	Deloitte	Regulatory Aspects of Telecom should be included as a core course
2	Satish Patil	Crysagi Systems Pvt Ltd	Job oriented Courses in AI and ML should be taught.

Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	Regulatory Aspects of Telecom should be included as a core course	It is under review and consideration
2	Job oriented Courses in AI and ML should be taught.	A VAP in Artificial Intelligence & Machine Learning was conducted

Abhijit Chirputkar
Director SIDTM