



SYMBIOSIS INSTITUTE OF DIGITAL AND TELECOM MANAGEMENT

[Formerly SYMBIOSIS INSTITUTE OF TELECOM MANAGEMENT]
CONSTITUENT OF SYMBIOSIS INTERNATIONAL (DEEMED UNIVERSITY)

(Established under Section 3 of the UGC Act, 1956)

Re-accredited by NAAC with 'A' grade (3.58/4) | Awarded Category - I by

UGC Founder: Prof. Dr. S. B. Mujumdar, M. Sc., Ph. D.

Name of the Institute:						
Symbiosis Institute of Digital & Telecom Management						
Name of the Program:						
Master of Business Administration (Digital & Telecom Management)						
Students Feedback for design and review of syllabus						
Academic Year: 2019-2020						
The feedback was taken in LMS online. The students were given a simple feedback form to fill which had a few Likert-scale based Questions as well as qualitative feedback is sought. Based on the students' feedback feasibility, the suggestions are incorporated. Due action was taken on suggestions						
No. of Respondents: 291 out of 303 Batch : 18-20 & 19-21						
Sr No	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The curriculum is relevant to and provides for flexibility to meet my learning needs	34	51	28	4	3
2	Adequate co-curricular learning opportunities are provided to me to support the curricular learning	32	51	30	4	3
3	The course is relevant to the industry requirements.	35	51	27	4	3
4	The number of hours allocated to the course are adequate.	33	54	27	4	3
5	The course was overlapping with the courses taught earlier / during the semester. If Agree, Name such courses	1	3	45	44	27
6	I was informed about our expected competencies, course outcomes (CO) and programme outcomes(PO)*	31	48	33	6	4

Sr.No.	Question	Yes	No
1	Placement of the course is in appropriate semester.	117	3
2	The topics were overlapping with the courses taught earlier / during the semester.	3	118



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Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	Marketing Analytics to be included as course	The course has been Included
2	Advanced strategic management and a bit more emphasis on the core subjects in analytics specialisation	Will be discussed in Programme Review Committee
3	Please include cybersecurity as a subject	The course has been included
4	Human Resource Management(HRM) in 1st sem	The request is under review



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Name of the Institute: Symbiosis Institute of Digital & Telecom Management								
Name of the Program: Master of Business Administration (Digital & Telecom Management)								
Faculty Feedback for design and review of syllabus								
Academic Year: 2019-2020								
The feedback was taken in IQAC meeting. Qualitative feedback is sought. Based on the faculty feedback feasibility, the suggestions are incorporated. Due action was taken on suggestions								
No. of Respondents: 14								
Sr No	Question	Yes	No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I am given enough Flexibility to contribute my ideas on curriculum design and development.	NA	NA	10	4	0	0	0
2	The faculty members/teachers are supported with adequate learning resources.	NA	NA	11	3	0	0	0
3	The faculty members/teachers are encouraged to establish linkages with Industry.	NA	NA	9	5	0	0	0
4	The syllabus is relevant and adequate in terms of scope, depth, and choice to help develop the required competencies amongst students.	NA	NA	6	7	1	0	0
5	I am given enough Flexibility to contribute my ideas on curriculum design and development.	NA	NA	10	4	0	0	0
6	Would you recommend any new course/topic to be added in the program structure?	Yes (2)	No (12)					



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Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	Course on AIML applications in Telecom Should be introduced	Course on AIML application in Telecom added to Analytics Specialisation
2	Course on Cybersecurity should be added	Course on Cybersecurity has been added as a flexi credit core course



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Name of the Institute:								
Symbiosis Institute of Digital & Telecom Management								
Name of the Program:								
Master of Business Administration (Digital & Telecom Management)								
Alumni Feedback for design and review of syllabus								
Academic Year: 2019-2021								
The feedback was taken in LMS online. The Alumni were given a simple feedback form to fill which had a few Likert-scale based								
Questions as well as qualitative feedback is sought. Based on the Industry experts' feedback feasibility, the suggestions are incorporated. Due action was taken on suggestions								
No. of Respondents: 10								
Batch -2002-04								
Sr No	Question	Yes	No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	NA	NA			100% (1)		
2	The curriculum of the program is well designed and promotes learning experience of the students.	NA	NA		100% (1)			
3	The courses offered in the Institute have relevance to societal needs and employment potential.	NA	NA			100% (1)		
4	The institute encourages contribution from Alumni in curriculum and student development.	NA	NA		100% (1)			
5	Would you recommend any new course/topic to be added in the program structure?	-	100% (1)					
Batch -2009-11								
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	NA	NA	25% (1)	25% (1)	50% (2)		
2	The curriculum of the program is well designed and promotes learning experience of the students.	NA	NA	25% (1)	50% (2)	25% (1)		
3	The courses offered in the Institute have relevance to societal needs and employment potential.	NA	NA	25% (1)	50% (2)		25% (1)	
4	The institute encourages contribution from Alumni in curriculum and student development.	NA	NA	25% (1)	25% (1)	50% (2)		



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5	Would you recommend any new course/topic to be added in the program structure?						
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Batch -2010-12							
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	NA	NA		100% (1)		
2	The curriculum of the program is well designed and promotes learning experience of the students.	NA	NA		100% (1)		
3	The courses offered in the Institute have relevance to societal needs and employment potential.	NA	NA			100% (1)	
4	The institute encourages contribution from Alumni in curriculum and student development.	NA	NA			100% (1)	
5	Would you recommend any new course/topic to be added in the program structure?	100% (1)	-				

Batch-2014-16							
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	NA	NA		66.67% (2)		33.33% (1)
2	The curriculum of the program is well designed and promotes learning experience of the students.	NA	NA		100% (3)		
3	The courses offered in the Institute have relevance to societal needs and employment potential.	NA	NA		33.33% (1)	33.33% (1)	33.33% (1)
4	The institute encourages contribution from Alumni in curriculum and student development.	NA	NA	33.33% (1)	66.67% (2)		
5	Would you recommend any new course/topic to be added in the program structure?	-	100% (3)				

Batch-2017-19							
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	NA	NA	100% (1)			
2	The curriculum of the program is well designed and promotes learning experience of the students.	NA	NA		100% (1)		
3	The courses offered in the Institute have relevance to societal needs and employment potential.	NA	NA			100% (1)	
4	The institute encourages contribution from Alumni in curriculum and student development.	NA	NA			100% (1)	



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5	Would you recommend any new course/topic to be added in the program structure?	100% (1)						
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Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	Include courses on "Contracting business modes Enterprise / security architecture Legal and regulatory environment"	GL on TOGAF has been conducted Regulatory aspects are taught in the course Regulatory Aspects of Telecom
2	Include courses on "5g AI Quantum computing etc"	5G Guest Lecture has Been Conducted AI & Quantum Computing under review & Consideration



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Name of the Program: Master of Business Administration (Digital & Telecom Management)						
Industry Feedback for design and review of syllabus						
Academic Year: 2019-2020						
The feedback was taken in LMS online. The Industry experts were given a simple feedback form to fill which had a few Likert-scale based Questions as well as qualitative feedback is sought. Based on the Industry experts' feedback feasibility, the suggestions are incorporated. Due action was taken on suggestions						
No. of Respondents: 15						
Sr. No	Question	Strongly Agree	Agree	Neutral	Dis agree	Strongly Disagree
1	The courses offered in the Institute have relevance to societal needs and employment potential.	60% (9)	40% (6)			
2	The curriculum has a good blend of theory and practical aspects	33.33% (5)	26.67% (4)			40% (6)
3	The students of the programme are adequately trained in terms of knowledge, skills and values	46.67% (7)	40% (6)	13.33% (2)		
4	The students of the programme demonstrates the ability to learn new things quickly, to adapt, to the dynamic environment	40% (6)	53.33% (8)	6.67% (1)		



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Summary of Feedback Analysis and Action Taken:

Sr.	Particulars / Action Point	Point Action Taken
1	Industrial visit to understand practical usage and ways of working in Telecom industry enabling transparent view on opportunities in market.	Industrial Visit to MTNL and BSNL has been Conducted
2	Service Offerings in Technology Space; Digitalisation and Automation; and IT/ITES opportunities	Course on Services Technology Trends is being Taught
3	IT Service Operations	ITIL Foundation certification is being provided



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Name of the Institute: Symbiosis Institute of Digital & Telecom Management			
Name of the Program: Master of Business Administration (Digital & Telecom Management)			
Employer Feedback for design and review of syllabus			
Academic Year: 2019-2020			
Feedback was obtained from employer in informal mode through emails telephone conversations And was compiled			
No. of Respondents: 3			
Sr No	Respondent	Company	Feedback
1	Vishal Jain	Deloitte	Internal Audit and Information Security Should be offered
2	Satish Patil	Crysagi	AWS Certification and Cloud Security Should be
3	Harshal Pendse	Google	Courses related to Digital Technology should be included

Summary of Feedback Analysis and Action Taken:		
Sr.	Particulars / Action Point	Point Action Taken
1	Internal Audit and Information Security Should be offered	Both these courses are being offered
2	AWS Certification and Cloud Security Should be	AWS certification and Cloud security Included in Curriculum
3	Courses related to Digital Technology should be included	Courses on Digital Technology were added in the curriculum



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